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How residential energy storage could help support the power grid

Household batteries could contribute to making the grid more cost effective, reliable, resilient, and safe—if retail battery providers, utilities, and regulators can resolve delicate commercial, operational, and policy issues.

by Jason Finkelstein, Sean Kane, and Matt Rogers



The growth of battery storage in the power sector has attracted a great deal of attention in the industry and media. Much of that attention focuses on utility-scale batteries and on batteries for commercial and industrial customers. While these larger batteries are critical segments of the energy-storage market, the rapid growth of residential energy storage is outpacing expectations, and these household systems will likely become important assets sooner than many expect. The growth trajectory and potential value of these household systems to customers and the power grid warrants a closer look.

During the past four years, annual installations of residential energy-storage systems in the United States have jumped from 2.25 megawatt-hours (MWh) in 2014 to 185 MWh in 2018. Many consumers clearly want the added control, reliability, and resilience that comes from having a battery at home. As a result, many communities may soon have an unexpected resource, a network of home-based batteries that residential customers have already paid for but are not used every day. What would it take to enable residential energy storage to help local utilities make power grids more cost effective, reliable, resilient, and safe?

Grids in many regions are under increasing strain. Grid assets are aging. Intermittent sources of renewable energy generate increasing amounts of power, requiring more load balancing. The incidence of severe weather is rising. These trends are worsening bottlenecks and choke points in the energy delivery system, resulting in higher costs and threatening to increase local power outages.

Utilities are taking action to increase grid reliability and resilience. Some utilities already administer so-called demand-response programs that encourage customers to reduce power consumption during peak demand periods. Likewise, utilities are pursuing comprehensive grid-modernization programs to increase capacity and harden the grid system. And some utilities are investing heavily in

utility-scale energy-storage solutions, putting big batteries next to power plants and transmission lines and in substations to reduce costs and improve reliability.

As more customers invest in "behind the meter" residential energy-storage systems, utilities will gain another potential lever for balancing energy demand and supply. Residential batteries could be linked together and dispatched to deliver grid support services, much as utilities use demand-response programs and ancillary services resources today. Since the batteries are already in place, the marginal cost of dispatching residential energy-storage resources could be quite low. This could help utilities avoid more costly remedies such as firing up inefficient peaking plants or building extra grid infrastructure that may only be used infrequently.

Integrating residential-storage systems into an efficient, dispatchable network that supports the power grid won't be easy. But evidence is emerging that it can be done. Some states have launched pilot programs that let utilities pay battery-equipped households for using some of their stored power at times when the system is under strain.

To support market development, regulators and utilities will need to assess how and where residential batteries can support the grid (for example, by identifying capacity constraints at the feeder level) and incorporate their assessments into utilities' resource- and grid-planning approaches. Regulators may also consider fine-tuning rate structures and other compensation mechanisms for batteries and think through how to integrate batteries into system design. Likewise, residential energy-storage network operators will need to make sure customers have bought in to using their batteries to support the grid and demonstrate to the local utility that these behind-the-meter systems are reliable and dispatchable at a moment's notice when the utility grid network needs the support.

Charting the growth of residential energy storage

Residential energy-storage installations in the United States have increased dramatically—more than 200 percent annually—during the past four years, and rapid growth is expected to continue (Exhibit 1). Residential energy-storage installations even exceeded utility-scale storage installations for the first time in 2018, reflecting the high value customers are placing on having their own storage systems.

Several factors have contributed to the rapid uptake of residential energy-storage systems:

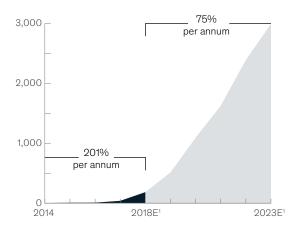
- Falling costs. From 2012 to 2017, the perkilowatt-hour cost of a residential energystorage system decreased by more than 15 percent per year.
- Increasing disruption risk. Every time a major hurricane or storm hits, battery-installation rates increase sharply. As a result, stormaffected states like Florida and Texas have seen accelerating residential battery adoption. Similarly, homeowners in wildfire-prone areas of California have begun to install home batteries for reliability.¹
- Utility rate structures. Some utilities set prices based on time of use (TOU), such that power prices vary depending on the time of day. Battery-equipped households can now use energy storage to minimize how much power they consume during periods of peak prices.
- Solar-plus-storage benefits. Integrated installations of solar and storage equipment cost less and allow even more flexibility in adjusting demand and supply to reflect market rates, potentially reducing the cost of a battery system by more than 25 percent compared with a stand-alone storage pack.

- Purchase incentives. Government incentives for installing residential storage can be compelling. Home solar-plus-storage projects are eligible for the federal investment tax credit, which can bring down the cost of an installed system by 30 percent this year. Local incentives, like California's Self-Generation Incentive Program, can provide homeowners with \$1,600 to \$2,500 in savings on typical residential storage systems.
- Grid-services payments. Recently, some local utilities have established programs to pay residential energy-storage owners for feeding power from their batteries to the grid during peak demand periods (Exhibit 2). In return, customers receive compensation, such as a credit on their utility bill. These "bring your own battery" programs exist in Massachusetts, Rhode Island, and Vermont.

Exhibit 1

The growth surge in residential battery storage is just getting started.

Annual US residential energy-storage installations, megawatt-hours



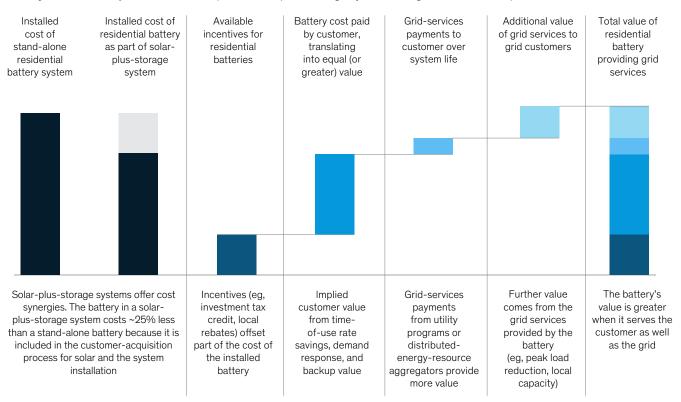
Source: Wood Mackenzie

¹ Batteries can provide multiple hours of backup for an entire home (more when only backing up key circuits), but they are not yet economically viable for providing long-term backup power or enabling full grid disconnection.

Exhibit 2

Grid-services payments can encourage battery owners to make their batteries available to system aggregators, thereby creating additional value for the battery owners as well as other grid users.

Battery value build-up, illustrative example of solar-plus-storage system with grid-services compensation



Source: McKinsey analysis

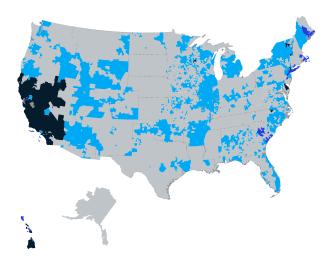
Already, residential energy-storage systems are attractive for more than 20 percent of US households (Exhibit 3). That market should expand significantly as manufacturers drive down the cost of residential batteries and installers gain the experience and scale to cut installation costs. As a result, we expect continued strong residential energy-storage growth. Annual installations of residential energy-storage capacity could exceed 2,900 MWh by 2023.

The more residential energy-storage resources there are on the grid, the more valuable grid integration may become. So several states are experimenting with grid-integration programs targeted at residential energy storage. Massachusetts and New York are developing "clean peak" policies that promote the use of residential storage, rather than auxiliary fossil-fuel plants, to meet peak demand. And starting in 2020, under an

Exhibit 3

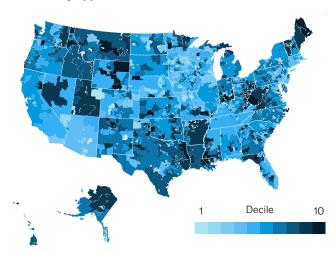
Customer-value and reliability needs make residential energy storage attractive for more than 20 percent of US customers today.

Customer-value opportunities1



- Batteries profitable for residential customers today, driven by local incentives and savings from time-of-use (TOU) rates
- Batteries nearly profitable for residential customers; value from backup power and potential grid-services payments could support adoption
- Batteries not yet profitable for residential customers despite existing TOU rates; substantial backup value or incentives would be needed
- Batteries not yet profitable for residential customers; TOU rates not in place (or are limited); substantial backup value or incentives would be needed

Reliability opportunities²



- Low reliability: Batteries are more attractive as a source of localized grid services and backup power because grids are less reliable
- High reliability: Batteries are less attractive as a source of localized grid services and backup power because grids are more reliable

Source: Open El Utility Rate Database, US Energy Information Administration

update to the state's Title 24 standards for building energy efficiency, California is set to require new homes built in the state to have solar power and will encourage builders to add battery storage.

Utilities are mounting experimental efforts of their own. National Grid offers customers a financial incentive to enroll in its bring-your-own-battery

program. Liberty Utilities recently launched a pilot program that charges customers a small monthly fee to let Liberty install residential energy-storage systems, creating new backup power sources. ISO New England awarded Sunrun, a home-solar and energy-services company, a contract to deploy a certain number of residential solar-plus-storage systems, adding resources to the capacity market.

¹Customer-value analysis is based on utility TOU rate differential and levelized cost of electricity from storage. Investment tax credit and utility incentive programs are included in calculations. The analysis covers approximately 50% of US residential customers.

² Average of percentile ranking of SAIDI (system average interruption duration index) and SAIFI (system average interruption frequency index) metrics for all utilities with active customer operations in each zip code. Average of available state data is used for zip codes where data are unavailable.

As the installed base of residential batteries increases, these residential energy-storage assets will gain the density and scale to deliver grid services that create value.

Looking forward: Unlocking further value from residential energy storage

As the installed base of residential batteries increases, these residential energy-storage assets will gain the density and scale to deliver grid services that create value in several ways:

- Reducing the peak load on the local grid network and optimizing individual circuit loading can make local nodes safer and more reliable, and allow utilities to delay some capital upgrades.
- Reducing the peak energy needs for neighborhoods where supply is bottlenecked can reduce energy costs.
- Improving the quality of power and protecting grid-connected devices from disturbances like voltage spikes can make appliances last longer.

However, before the potential of residential energy storage to provide grid services can be realized, several changes will need to take place:

 Customers will need to gain confidence that their batteries will be reliable for home use even as the batteries are also used for grid services.

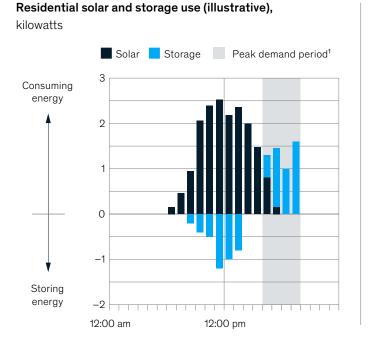
- Distributed-energy-resource (DER) aggregators must show that residential batteries can be dispatched reliably over a period of many years.
- Utilities will need to develop tools (or collaborate with aggregators) to predict where and when these batteries will be available to the grid.
- Regulators will need to develop rate structures that minimize system average cost, creating incentives for integrating residential batteries into the grid where it is valuable and avoiding cross-subsidizing capital-rich customers (Exhibit 4).

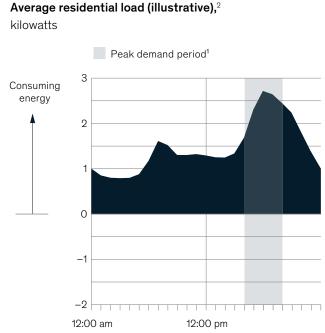
To start on this journey, utilities and residential energy-storage providers could establish partnerships to prioritize the adoption of residential batteries in areas with the worst grid constraints. Likewise, collaboration on dispatch software requirements could significantly reduce systemintegration costs.

With each passing year, US households install more residential energy-storage systems as storage prices fall and the value increases. These residential

Exhibit 4

Time-of-use rates and capacity payments could encourage residential energy-storage customers to participate in grid-services programs.





 $^{2}\text{Load}$ independent of solar and storage.

storage systems could be surprisingly valuable to local grid operators. Successful integration will require all involved stakeholders—utilities, homeowners, residential storage providers, and regulators—to collaborate to improve grid

economics, reliability, and safety. Regions that decide to take advantage of installed residential energy-storage resources may find an unexpected resource that could help all utility customers benefit from energy-storage technology.

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¹High time-of-use rates take effect during periods of peak demand.