

Getting agile transformations right

Successful agile transformations yield significant improvements across multiple objectives...

30%

Highly successful transformation

30%

increase in customer satisfaction

30%

improvement in core operational processes

5–10x

increase in decision-making speed

#1

ranking in driving innovation among peers

30

percentage-point increase in employee engagement

30%

gains in efficiency

70%

Less successful transformation

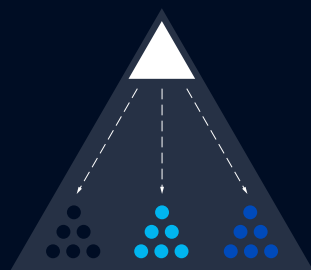
Careful ambitions

Lots of activity

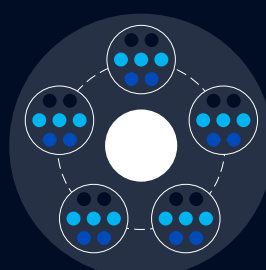
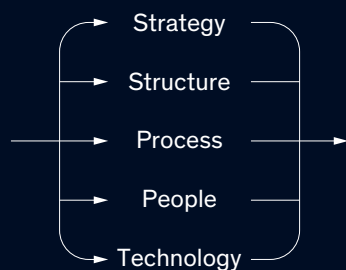
Little results

...greatly increasing a company's odds of being a top-quartile performer

Traditional operating model



Agile operating model



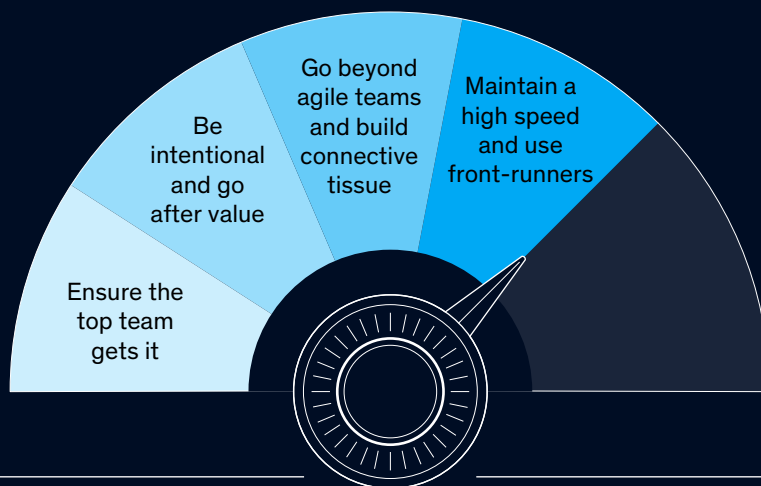
3x

higher chance of being a top-quartile performer after a highly successful agile transformation

A four-step recipe can boost the chances of success to 75 percent

30%

average chance of success



75%

chance of success by following these four tactics